

Season Tickets 2022/23

DANCE









Existing Direct Debit Mandate

- Supporters with an existing Direct Debit mandate for their 2021/22 Season Ticket wishing to renew for the 2022/23 season need take no action. Your Direct Debit will automatically continue for the 2022/23 season when monthly payments commence in June 2022. Your renewal will be at the Early Renewal Offer Price.
- Supporters with an existing Direct Debit mandate who do not wish to renew for the 2022/23 season should advise us by emailing supporters@watfordfc.com with this instruction. While this mandate will be cancelled by the club on instruction, we'd encourage supporters to cancel it via their own bank once 2021/22 payments have been completed in May 2022.
- Direct Debit payers who wish to use an alternative method of payment for their 2022/23 renewal can do so as per the instructions below. This will result in the request for future payments being cancelled, though as previously we'd encourage this instruction to be cancelled through their own bank following completion of 2021/22 payments.



New Direct Debit Mandate

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com. and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2022/23 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2022.
- Select "Pay by 12 month Direct Debit" as the payment option and enter the required details. A title (e.g. Mr, Mrs, Ms) is a mandatory field. Please ensure you have this detail against your Fan ID before attempting your purchase. This can be added, where necessary, by selecting "Personal Details" from the drop-down menu against your Fan ID and editing your profile.
- Your renewal for the 2022/23 season will be at the price in place at the time. Renewals made between Wednesday April 6 and Sunday April 17 will be at the Early Renewal Offer Price, those made between Tuesday April 19 and Saturday April 30 will be at the Standard Renewal Price.



Credit/Debit Card

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com. and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2022/23 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2022.
- Select "Debit/Credit Card Payment" as the payment option and enter the required details.



Ticket Account Credit

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com. and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2022/23 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2022.
- Supporters with outstanding Ticket Credit against their Fan ID can apply this as part or full payment towards their renewal. The option to use "Ticket Account Credit" will show in your basket. Please be aware, credit will only show when logged in with the Fan ID that the credit amount is associated with. Credit will not show from other Fan IDs within your purchasing network.
- If using Ticket Account Credit as a partial payment, please complete your purchase by selecting your chosen payment method for the remainder of your balance.



Season Tickets 2022/23

Cash/Cheque Payment

- Cash Payment by cash can be made in person by visiting the Ticketing & Supporter Services office at Vicarage Road Stadium.
- Cheque Cheque payments will be accepted in person. Alternatively, you can post your cheque to:

Supporter Services Watford FC Vicarage Road Stadium Watford **WD18 0ER**

Please include an explanatory note. Cheques should be made payable to Watford Football Club.



tickets.watfordfc.com

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🏌 **The Vic** Mon-Fri 9am-6pm, Sat-Sun* 10am-4pm

i supporters@watfordfc.com or disabled.supporters@watfordfc.com



Season Ticket Renewals 2022/23 Additional Information

TICKET DELIVERY

All season tickets will be issued as NFC Mobile Tickets. Supporters with their 2021/22 season tickets loaded within their digital wallet platform (Apple Wallet/Google Pay) must not remove this pass at the conclusion of the season. When renewed, these existing passes will be updated prior to the 2022/23 season.

Supporters with 2021/22 season cards who wish to continue their card, should keep hold of their existing card. These will continue to be active for the 2022/23 season.

75-MILE SEASON TICKETS

We continue to offer a reduced priced season ticket, with a limited number of games, to those supporters who have made use of this concession since its availability period prior to 2014. Existing 75-mile season ticket holders will be offered their age-appropriate price online or can choose to renew at the full season price. 75-mile season tickets have not been offered to new applicants since 2014.

FIRST ADULT/SECOND PARENT PRICING

Supporters with existing 2021/22 season tickets, priced at the First Adult/Second Parent rate, in the Ann Swanson Family Stand will be offered this renewal price online. Any supporters requiring to amend their 2022/23 renewal to include these price types should contact the Supporter Services team. First Adult/Second Parent pricing applies to bookings with two adults and at least one child in the Ann Swanson Family Stand only.

AMENDING EXISTING SEASON TICKETS OWNERS

Supporters wishing to amend the name associated with an existing season ticket should email supporters@watfordfc.com ahead of their renewal. We will affect the requested alteration and the renewal can then be processed as per the chosen method. Supporters with an existing Direct Debit mandate wanting to change the season ticket owner and their current mandate details should email supporters@watfordfc.com. We will make the season ticket available to renew online under the new Fan ID, where a new Direct Debit mandate can be set up.

SEAT MOVEMENT WINDOW

We intend to commence seat movements from Tuesday May 24, though this date is subject to change. During this time any renewed season tickets can be relocated subject to availability. Any difference in price will be applied/refunded at the rate in place when the original renewal was made.

FULL-TIME STUDENT PRICE TYPE

Supporters who will be in full-time education for the duration of the 2022/23 season can select the Full-Time Student price type for their season ticket. This can be applied when making your online renewal, simply select this option from the drop-down menu of available price types. Supporters who claim this price type will need to confirm their entitlement for this concession. This will only be accepted by an email, containing an attached letter confirming your eligibility, sent directly from your place of learning to supporters@watfordfc.com. These can generally be organised through the administration department of your college/university and should be arranged no earlier than the beginning of the 2022/23 academic year and no later than 1 October 2022. Student cards will not be accepted.

AGE ELIGIBILITY

The determining date for eligibility for age related price types is 1 September 2022. Supporters aged 18 or under on this date will be able to renew their season ticket at the 18 and under price type. Those aged 65 or over on that date can renew at the 65 and over price type.