



Retail Store Manager

Employer:	Watford Football Club
Job Title:	Retail Store Manager
Salary:	Depending on experience
Location:	Watford Football Club - Vicarage Road Stadium
Type:	Permanent Full Time
Passport/Visa:	Must be eligible to work in the UK
Closing Date:	12.00 noon Friday 18 th February 2022

An exciting opportunity has become available within the Retail Team at Watford Football Club. We are looking to recruit a Retail Store Manager to be a part of a forward-thinking team responsible for providing excellent customer service to our customers and fanbase in both of our retail shops.

You will play a key role in managing all aspects of the day to day running and commercial development of the Retail Store(s) and kiosks. To exceed all company set KPIs, operate a safe and compliant environment and deliver a world class retail environment, with inspirational customer service.

The successful candidate will enjoy working as part of a team, be enthusiastic, hardworking, and be flexible to the requirements of the position and the business.

Applicants should ideally live local to Watford or the surrounding areas and be a UK resident or non-UK resident with a valid UK work permit and ideally have experience working within a similar role.

You must have:

- Minimum of 3 years' experience of working in a professional retail environment in a management or supervisor role
- Experience of managing and leading a team to deliver success
- Experience with visual merchandising
- Good knowledge and understanding of retail processes and systems
- A good understanding of Microsoft Programmes
- Strong understanding of buying and sourcing merchandise
- Ability to build and maintain internal and supplier relationships
- Experience of stock control management and processes
- Numerate and ability to understand and act on complex reports
- Outstanding Customer Service and Communication Skills
- Ability to work under pressure in a busy team
- Full UK driving licence or ability to travel to various locations due to the demands of the role
- Understanding of the Clubs commitment to EDI & Safeguarding
- The necessary Disclosure and Barring Service check will apply to this post.

You would ideally have, but not vital:

- A degree in Business Studies or similar
- Previous E-Commerce Experience
- Retail Store Management Experience within the Football Industry

For the full job profile, please contact HR Admin at hradmin@watfordfc.com

Club Commitment:

Equality, Diversity & Inclusion (EDI):





We are dedicated to fostering a diverse and dynamic working environment by building a team that represents a variety of backgrounds, perspectives, and skills. We are an equal opportunities employer and welcome applications from all sections of the community.

Safeguarding:

We provide a safe and secure environment for all. We believe Safeguarding and promoting the welfare of children & adults is everyone responsibility. Everyone in the organisation has a role to play, to ensure that club policies, procedures and practices in regard to safeguarding are followed.

Application process:

1. Please download and complete an application form located on the Club website under the career section (Club/ Careers) www.watfordfc.com/club/careers
2. Please send completed application form, cover letter detailing why you would be suitable for the role, a copy of all relevant qualifications, right to work in the UK documents and your CV via email to hadmin@watfordfc.com or by post to HR Admin, Watford Football Club, Vicarage Road Stadium, Watford, Hertfordshire, WD18 0ER.
3. If you require information in regards how to complete the application form please refer to 'Application Form guidance notes' which can be found on the Club website under the career section (Club/ Careers) www.watfordfc.com/club/careers
4. Please note depending on the role and if shortlisted reference request may be taken up prior to interview.

