



JOB ADVERT

Supporter Services Staff - Casual Worker

Employer:	Watford Football Club
Job Title:	Supporter Services Staff
Rate of pay:	Hourly, depending on experience
Location:	Watford Football Club - Vicarage Road Stadium
Type:	Casual Worker Agreement
Passport/Visa:	Must be eligible to work in the UK
Closing Date:	Ongoing

Exciting opportunities have become available within the Supporter Services Team at Watford Football Club. We are looking to recruit a number of highly motivated individuals to join the team in providing excellent customer service within the Ticket Office.

You will play a key role in the sale of matchday tickets, both over the phone and face to face.

The successful candidates will enjoy working as part of a team, be enthusiastic, hardworking, and be flexible to the requirements of the position and the business.

Applicants should ideally live local to Watford or the surrounding areas and be UK/EU residents or non-residents with a valid UK work permit.

You must have:

- Availability to work matchdays which vary depending on fixtures and kick-off times. These can include weekends and evenings
- Excellent communication skills, able to engage with supporters of all ages and backgrounds
- Confident IT skills with the ability to learn how to use a ticketing system

You would ideally have, but not vital:

- Previous experience of working in a customer facing position
- Strong organisational skills

Equal Opportunities:

We are dedicated to fostering a diverse and dynamic working environment by building a team that represents a variety of backgrounds, perspectives, and skills. We are an equal opportunities employer and welcome applications from all sections of the community.

Application process:

1. Please download and complete an application form located on the Club website under the career section (Club/ Careers) www.watfordfc.com/club/careers
2. Please send completed application form, cover letter detailing why you would be suitable for the role, a copy of all relevant qualifications, right to work in the UK documents and your CV via email to dave.newman@watfordfc.com or by post to Dave Newman, Watford Football Club, Vicarage Road Stadium, Watford, Hertfordshire, WD18 0ER.

