





**SEASON TICKETS 2024/25**

# RENEWAL GUIDANCE



 [tickets.watfordfc.com](https://tickets.watfordfc.com)

 **The Vic** Mon-Fri 10am-4pm, open until the start of the second half on home matchdays

 01923 223023

 [supporters@watfordfc.com](mailto:supporters@watfordfc.com)  
or [disabled.supporters@watfordfc.com](mailto:disabled.supporters@watfordfc.com)



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# EXISTING DIRECT DEBIT MANDATE

- Supporters with an existing Direct Debit mandate for their 2023/24 Season Ticket wishing to renew for the 2024/25 season need take no action. Your Direct Debit will automatically continue for the 2024/25 season when monthly payments commence in July 2024. Your renewal will be at the Early Renewal Offer Price.
- Supporters with an existing Direct Debit mandate who do not wish to renew for the 2024/25 season should advise us by emailing [supporters@watfordfc.com](mailto:supporters@watfordfc.com) with this instruction. While this mandate will be cancelled by the club on instruction, we'd encourage supporters to cancel it via their own bank once 2023/24 payments have been completed in June 2024.
- Direct Debit payers who wish to use an alternative method of payment for their 2024/25 renewal can do so as per the instructions via the following pages. This will result in the request for future payments being cancelled, though as previously we'd encourage this instruction to be cancelled through your own bank following completion of 2023/24 payments.

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**SEASON TICKETS 2024/25**

# **NEW DIRECT DEBIT MANDATE**

- To access your renewal, log in with your Fan ID at [tickets.watfordfc.com](https://tickets.watfordfc.com) and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2024/25 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2024.
- Select "Pay by 12 month Direct Debit" as the payment option and enter the required details. A title (e.g. Mr, Mrs, Ms) is a mandatory field. Please ensure you have this detail against your Fan ID before attempting your purchase. This can be added, where necessary, by selecting "Personal Details" from the drop-down menu against your Fan ID and editing your profile.
- Your renewal for the 2024/25 season will be at the price in place at the time. Renewals made between Tuesday April 2 and Friday April 12 will be at the Early Renewal Offer Price, those made between Thursday April 18 and Sunday April 28 will be at the Standard Renewal Price.

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# **CREDIT/DEBIT CARD**

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- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2024/25 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2024.
- Select "Debit/Credit Card Payment" as the payment option and enter the required details.

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**SEASON TICKETS 2024/25**

# TICKET ACCOUNT CREDIT

- To access your renewal, log in with your Fan ID at [tickets.watfordfc.com](https://tickets.watfordfc.com) and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2024/25 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2024.
- Supporters with outstanding Ticket Credit against their Fan ID can apply this as part or full payment towards their renewal. The option to use "Ticket Account Credit" will show in your basket. Please be aware, credit will only show when logged in with the Fan ID that the credit amount is associated with. Credit will not show from other Fan IDs within your purchasing network.
- If using Ticket Account Credit as a partial payment, please complete your purchase by selecting your chosen payment method for the remainder of your balance.

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**SEASON TICKETS 2024/25**

# CASH/CHEQUE PAYMENT

- Cash – Payment by cash can be made in person by visiting the Ticketing & Supporter Services office at Vicarage Road Stadium.
- Cheque – Cheque payments will be accepted in person. Alternatively, you can post your cheque to:

**Supporter Services  
Watford FC  
Vicarage Road Stadium  
Watford  
WD18 0ER**

Please include an explanatory note. Cheques should be made payable to Watford Football Club.

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# SEASON TICKET RENEWALS 2024/25

PAYMENT VIA DEBIT/CREDIT CARD,  
CASH, CHEQUE OR DIRECT DEBIT

ONLINE IN PERSON PHONE

**EARLY RENEWAL  
OFFER PRICE**  
TUE APR 2  
TO FRI APR 12

**STANDARD  
RENEWAL PRICE**  
THU APR 18  
TO SUN APR 28

	<b>ROOKERY STAND &amp; LOWER GRAHAM TAYLOR STAND</b>	ADULT	<b>£402</b>	<b>£438</b>
		65 YEARS & OVER	<b>£241</b>	<b>£260</b>
		19-21 YEAR OLDS	<b>£160</b>	<b>£173</b>
		18 YEARS & UNDER	<b>£70</b>	<b>£76</b>
		75 MILE ADULT	<b>£274</b>	<b>£296</b>
		75 MILE 65 YEARS & OVER	<b>£171</b>	<b>£185</b>
	<b>THE SIR ELTON JOHN STAND</b>	ADULT	<b>£456</b>	<b>£493</b>
		65 YEARS & OVER	<b>£302</b>	<b>£327</b>
		19-21 YEAR OLDS	<b>£200</b>	<b>£217</b>
		18 YEARS & UNDER	<b>£99</b>	<b>£107</b>
		75 MILE ADULT	<b>£308</b>	<b>£333</b>
		75 MILE 65 YEARS & OVER	<b>£208</b>	<b>£225</b>
	<b>UPPER GRAHAM TAYLOR STAND</b>	ADULT	<b>£524</b>	<b>£567</b>
		65 YEARS & OVER	<b>£387</b>	<b>£418</b>
		19-21 YEAR OLDS	<b>£263</b>	<b>£284</b>
		18 YEARS & UNDER	<b>£144</b>	<b>£156</b>
		75 MILE ADULT	<b>£353</b>	<b>£382</b>
		75 MILE 65 YEARS & OVER	<b>£257</b>	<b>£278</b>
	<b>ANN SWANSON FAMILY STAND (VICARAGE ROAD)</b>	PARENT/GUARDIAN	<b>£402</b>	<b>£438</b>
		FIRST PARENT/GUARDIAN (IF 2ND PARENT/GUARDIAN IN PARTY)	<b>£359</b>	<b>£388</b>
		SECOND PARENT/GUARDIAN	<b>£183</b>	<b>£198</b>
		65 YEARS & OVER	<b>£211</b>	<b>£228</b>
		19-21 YEAR OLDS	<b>£144</b>	<b>£156</b>
		18 YEARS & UNDER	<b>£35</b>	<b>£38</b>
		75 MILE ADULT	<b>£245</b>	<b>£265</b>
		75 MILE 65 YEARS & OVER	<b>£154</b>	<b>£167</b>
	<b>ACCESSIBLE SEATING AREAS</b>	ROOKERY / UPPER & LOWER GT / SIR ELTON JOHN STANDS (ELEVATED W/C BAYS & AMBULANT/EASY ACCESS SPACES)	PRICES AS ABOVE (PLUS PERSONAL ASSISTANT TICKET FREE OF CHARGE IF APPLICABLE)	PRICES AS ABOVE (PLUS PERSONAL ASSISTANT TICKET FREE OF CHARGE IF APPLICABLE)
		ROOKERY (PITCHSIDE POSITIONS) ADULT	<b>£85</b>	<b>£92</b>
		ROOKERY (PITCHSIDE POSITIONS) 65 YEARS & OVER	<b>£57</b>	<b>£62</b>
		ROOKERY (PITCHSIDE POSITIONS) 19-21 YEAR OLDS	<b>£53</b>	<b>£57</b>
		ROOKERY (PITCHSIDE POSITIONS) 18 YEARS & UNDER	<b>£17</b>	<b>£19</b>

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# ADDITIONAL INFORMATION

### TICKET DELIVERY

All season tickets will be issued as NFC Mobile Tickets. Supporters with their 2023/24 season tickets loaded within their digital wallet platform (Apple Wallet/Google Wallet) must not remove this pass at the conclusion of the season. When renewed, these existing passes will be updated prior to the 2024/25 season. Supporters with 2023/24 season cards who wish to continue using their card, should keep hold of their existing card. These will continue to be active for the 2024/25 season.

### 75-MILE SEASON TICKETS

We continue to offer a reduced priced season ticket, with a limited number of games, to those supporters who have made use of this concession since its availability period prior to 2014. Existing 75-mile season ticket holders will be offered their age-appropriate price online or can choose to renew at the full season price. 75-mile season tickets have not been offered to new applicants since 2014.

### AMENDING EXISTING SEASON TICKET OWNERS

Supporters wishing to amend the name associated with an existing season ticket should email [supporters@walfordfc.com](mailto:supporters@walfordfc.com) ahead of their renewal. We will affect the requested alteration and the renewal can then be processed as per the chosen method. Supporters with an existing Direct Debit mandate wanting to change the season ticket owner and their current mandate details should email [supporters@walfordfc.com](mailto:supporters@walfordfc.com). We will make the season ticket available to renew online under the new Fan ID, where a new Direct Debit mandate can be set up.

### SEAT MOVEMENT WINDOW

We intend to commence seat movements from Monday June 3, though this date is subject to change. During this time any renewed season tickets can be relocated subject to availability. Any difference in price will be applied/refunded at the rate in place when the original renewal was made. Supporters currently situated in the Ann Swanson Family Stand whose booking no longer includes a child will be contacted by the Supporter Services team, ahead of the general seat movement window, to arrange relocation.

### SEAT MOVEMENT DUE TO CHANGE IN ACCESS REQUIREMENTS

If you require a seat move due to a change in your stadium access requirements you are welcome to contact us at [disabled.supporters@walfordfc.com](mailto:disabled.supporters@walfordfc.com) at any point in the season to discuss options.


### UNDER-18s

Season Ticket holders aged under 14 cannot attend without an adult (over 18) accompanying them. Season Ticket holders aged 14, 15, 16 or 17 wishing to attend without an adult must complete a 2024/25 consent form either ahead of the season, or the individual match they are attending unaccompanied. 2024/25 consent forms will be available at the conclusion of the current season, completed forms should be returned to the Supporter Services team at [supporters@walfordfc.com](mailto:supporters@walfordfc.com).

### AGE ELIGIBILITY

The determining date for eligibility for age related price types is 1 September 2024. Supporters aged 18 or under on this date will be able to renew their season ticket at the 18 and under price type. Those aged between 19 and 21 on 1 September 2024 can renew at the 19-21 year olds price type, whilst supporters aged 65 or over on that date can renew at the 65 and over price type.

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