




WATFORD





Season Ticket 2023/24

RENEWAL GUIDANCE



 tickets.watfordfc.com

 01923 223023

 The Vic Mon-Fri 10am-4pm, open until the start of the second half on home matchdays

 supporters@watfordfc.com
or disabled.supporters@watfordfc.com





Season Ticket Renewals 2023/24

Existing Direct Debit Mandate

- Supporters with an existing Direct Debit mandate for their 2022/23 Season Ticket wishing to renew for the 2023/24 season need take no action. Your Direct Debit will automatically continue for the 2023/24 season when monthly payments commence in July 2023. Your renewal will be at the Early Renewal Offer Price.
- Supporters with an existing Direct Debit mandate who do not wish to renew for the 2023/24 season should advise us by emailing supporters@watfordfc.com with this instruction. While this mandate will be cancelled by the club on instruction, we'd encourage supporters to cancel it via their own bank once 2022/23 payments have been completed in June 2023.
- Direct Debit payers who wish to use an alternative method of payment for their 2023/24 renewal can do so as per the instructions via the following pages. This will result in the request for future payments being cancelled, though as previously we'd encourage this instruction to be cancelled through your own bank following completion of 2022/23 payments.

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Season Ticket Renewals 2023/24

New Direct Debit Mandate

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box “Including subscriptions of friends”, if you’re wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select “Yes, I want to renew now”. If there are season tickets showing that you are either not wanting to renew at that time or not at all, select “Not sure, keep my seat for the time being”. The red “Proceed” button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2023/24 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2023.
- Select “Pay by 12 month Direct Debit” as the payment option and enter the required details. A title (e.g. Mr, Mrs, Ms) is a mandatory field. Please ensure you have this detail against your Fan ID before attempting your purchase. This can be added, where necessary, by selecting “Personal Details” from the drop-down menu against your Fan ID and editing your profile.
- Your renewal for the 2023/24 season will be at the price in place at the time. Renewals made between Thursday April 6 and Wednesday April 19 will be at the Early Renewal Offer Price, those made between Tuesday April 25 and Friday May 26 will be at the Standard Renewal Price.



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Season Ticket Renewals 2023/24

Credit/Debit Card

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2023/24 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2023.
- Select "Debit/Credit Card Payment" as the payment option and enter the required details.

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Season Ticket Renewals 2023/24

Ticket Account Credit

- To access your renewal, log in with your Fan ID at tickets.watfordfc.com and click on the main season ticket renewal banner image on the homepage.
- The landing page will show the season ticket(s) available for renewal. Select the tick box "Including subscriptions of friends", if you're wishing to renew other season tickets in your purchasing network.
- To add your season ticket renewal to your online basket, select "Yes, I want to renew now". If there are season tickets showing that you are either not wanting to renew at that time or not at all, select "Not sure, keep my seat for the time being". The red "Proceed" button underneath the shown renewals, will display the number of season tickets you have selected to renew.
- Should there be any age-related amendment to your 2023/24 season ticket price type, this will automatically change. Concessionary prices are determined by your age on 1 September 2023.
- Supporters with outstanding Ticket Credit against their Fan ID can apply this as part or full payment towards their renewal. The option to use "Ticket Account Credit" will show in your basket. Please be aware, credit will only show when logged in with the Fan ID that the credit amount is associated with. Credit will not show from other Fan IDs within your purchasing network.
- If using Ticket Account Credit as a partial payment, please complete your purchase by selecting your chosen payment method for the remainder of your balance.

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Season Ticket Renewals 2023/24


Cash/Cheque Payment

- Cash – Payment by cash can be made in person by visiting the Ticketing & Supporter Services office at Vicarage Road Stadium.
- Cheque – Cheque payments will be accepted in person. Alternatively, you can post your cheque to:

Supporter Services
Watford FC
Vicarage Road Stadium
Watford
WD18 0ER

Please include an explanatory note. Cheques should be made payable to Watford Football Club.

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Season Ticket Renewals 2023/24

PAYMENT VIA DEBIT/CREDIT CARD,
CASH, CHEQUE OR DIRECT DEBIT

ONLINE IN PERSON PHONE

| EARLY RENEWAL OFFER PRICE THU APR 6 TO WED APR 19 | STANDARD RENEWAL PRICE TUE APR 26 TO FRI MAY 26 |
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| | ROOKERY STAND & LOWER GRAHAM TAYLOR STAND | ADULT 65 YEARS & OVER 19-21 YEAR OLDS 18 YEARS & UNDER 75 MILE ADULT 75 MILE 65 YEARS & OVER | £402 £241 £160 £70 £274 £171 | £438 £260 £173 £76 £296 £185 |
| | THE SIR ELTON JOHN STAND | ADULT 65 YEARS & OVER 19-21 YEAR OLDS 18 YEARS & UNDER 75 MILE ADULT 75 MILE 65 YEARS & OVER | £456 £302 £200 £99 £308 £208 | £493 £327 £217 £107 £333 £225 |
| | UPPER GRAHAM TAYLOR STAND | ADULT 65 YEARS & OVER 19-21 YEAR OLDS 18 YEARS & UNDER 75 MILE ADULT 75 MILE 65 YEARS & OVER | £524 £387 £263 £144 £353 £257 | £567 £418 £284 £156 £382 £278 |
| | ANN SWANSON FAMILY STAND (VICARAGE ROAD) Bookings must include at least one child | PARENT/GUARDIAN FIRST PARENT/GUARDIAN (IF 2ND PARENT/GUARDIAN IN PARTY) SECOND PARENT/GUARDIAN 65 YEARS & OVER 19-21 YEAR OLDS 18 YEARS & UNDER 75 MILE ADULT 75 MILE 65 YEARS & OVER | £402 £359 £183 £211 £144 £35 £245 £154 | £438 £388 £198 £228 £156 £38 £265 £167 |
| | ACCESSIBLE SEATING AREAS | ROOKERY / UPPER & LOWER GT / SIR ELTON JOHN STANDS (ELEVATED W/C BAYS & AMBULANT/EASY ACCESS SPACES) ROOKERY (PITCHSIDE POSITIONS) ADULT ROOKERY (PITCHSIDE POSITIONS) 65 YEARS & OVER ROOKERY (PITCHSIDE POSITIONS) 19-21 YEAR OLDS ROOKERY (PITCHSIDE POSITIONS) 18 YEARS & UNDER | PRICES AS ABOVE (PLUS PERSONAL ASSISTANT TICKET FREE OF CHARGE IF APPLICABLE) £85 £57 £53 £17 | PRICES AS ABOVE (PLUS PERSONAL ASSISTANT TICKET FREE OF CHARGE IF APPLICABLE) £92 £62 £57 £19 |

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Season Ticket Renewals 2023/24

Additional Information

TICKET DELIVERY

All season tickets will be issued as NFC Mobile Tickets. Supporters with their 2022/23 season tickets loaded within their digital wallet platform (Apple Wallet/Google Wallet) must not remove this pass at the conclusion of the season. When renewed, these existing passes will be updated prior to the 2023/24 season. Supporters with 2022/23 season cards who wish to continue their card, should keep hold of their existing card. These will continue to be active for the 2023/24 season.

75-MILE SEASON TICKETS

We continue to offer a reduced priced season ticket, with a limited number of games, to those supporters who have made use of this concession since its availability period prior to 2014. Existing 75-mile season ticket holders will be offered their age-appropriate price online or can choose to renew at the full season price. 75-mile season tickets have not been offered to new applicants since 2014.

FIRST AND SECOND PARENT/GUARDIAN PRICING

Supporters with existing 2022/23 season tickets, priced at the First Parent/Guardian and Second Parent/Guardian rate, in the Ann Swanson Family Stand will be offered this renewal price online. Any supporters requiring to amend their 2023/24 renewal to include these price types should contact the Supporter Services team. First and Second Parent/Guardian pricing applies to bookings with two adults and at least one child in the Ann Swanson Family Stand only.

AMENDING EXISTING SEASON TICKETS OWNERS

Supporters wishing to amend the name associated with an existing season ticket should email supporters@waffordfc.com ahead of their renewal. We will affect the requested alteration and the renewal can then be processed as per the chosen method. Supporters with an existing Direct Debit mandate wanting to change the season ticket owner and their current mandate details should email supporters@waffordfc.com. We will make the season ticket available to renew online under the new Fan ID, where a new Direct Debit mandate can be set up.

SEAT MOVEMENT WINDOW


We intend to commence seat movements from Monday June 5, though this date is subject to change. During this time any renewed season tickets can be relocated subject to availability. Any difference in price will be applied/refunded at the rate in place when the original renewal was made.

SEAT MOVEMENT DUE TO CHANGE IN ACCESS REQUIREMENTS

If you require a seat move due a change in your stadium access requirements you are welcome to contact us at disabled.supporters@waffordfc.com at any point in the season to discuss options.

AGE ELIGIBILITY

The determining date for eligibility for age related price types is 1 September 2023. Supporters aged 18 or under on this date will be able to renew their season ticket at the 18 and under price type. Those aged between 19 and 21 on 1 September 2023 can renew at the 19-21 year olds price type, whilst supporters aged 65 or over on that date can renew at the 65 and over price type.

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